

YOUR GUIDE TO THE CIBA MEMBER PORTAL

There is a wealth of information and resources waiting for you in the CIBA Member Portal at cibabooks.ca/member-portal.

YOUR MEMBER PROFILE: View and update your membership details, email subscription settings, event registrations, and your public-facing directory profile.

BOOKSELLER FORUM: This dedicated forum allows booksellers to crowdsource answers to business questions and discuss industry news with their peers. This forum is only accessible to CIBA Bookseller Members.

BULLETIN BOARD: All CIBA member types can use this space to share ideas, initiatives, event invitations, and opportunities with industry colleagues. The CIBA team will also occasionally share association updates via the Bulletin Board.

MEMBER RESOURCES: Access business resources, event recordings, campaign assets, graphics, member discounts, and more in this section of the portal.

ADVOCACY UPDATES: Find information about CIBA's government advocacy work including committee members and recent updates.

SUPPLIER RELATIONS UPDATES: Learn about our ongoing supplier and vendor relations work including quarterly meeting summaries, news and updates, and the committee. Due to the sensitive and proprietary nature of some information, only bookseller members will have access to detailed information via page redirection.

MEMBER DIRECTORY: This directory includes all Bookseller Members, Associates, Affiliates, and Supporters in good standing. You can use this directory to review our member list or search specific businesses. Members can also use the directory to contact one another directly.

MEMBER BLOG: The blog features interviews, profiles, and think pieces on relevant topics written by the CIBA team in collaboration with industry pros.

ADDITIONAL WEB RESOURCES

On cibabooks.ca you can also find:

- [Indie bookseller map](#) – *please email [Kayla](#) if your store isn't listed*
- Details and registration forms for [upcoming events](#)
- Important [association information](#)
- [Original content](#) including newsletters, reading lists, and member profiles
- Team [contact info](#)

USING THIS GUIDE

This guide will provide you with steps to:

- Log in (page 3)
- Retrieve/reset your password (page 4)
- Edit your member profile and settings (page 5)
- Register for events (page 8)
- Post to the Bookseller Forum (page 11)
- Post to the Bulletin Board (page 13)
- Subscribe to forums (page 15)
- Watch event recordings (page 16)
- Access business and marketing resources (page 19)
- Using the member directory (page 20)

If you have any questions regarding your membership, the Member Portal, or anything else regarding CIBA, please [get in touch](#).

Likewise, please [let us know](#) if you encounter any broken links on the website generally.

LOGGING IN

To access the CIBA Member Portal, go to cibabooks.ca/member-portal and log in with the email address and password you used to apply for membership.

Q Search

CIBA Canadian Independent Booksellers Association

HOME ABOUT US ► JOIN US ► FIND A BOOKSELLER ► NEWS EVENTS ► MEMBER PORTAL CONTACT US

PLEASE LOGIN TO CONTINUE

Please login to continue to the page you have requested.

f Log in with Facebook

G Log in with Google

Email

Password

Remember me

LOG IN [Forgot password](#)

CONTACT US
info@cibabooks.ca

Alternatively, use the icon in the top right corner of any CIBA webpage to log in.

Q Search

CIBA Canadian Independent Booksellers Association

HOME ABOUT US ► JOIN US ► FIND A BOOKSELLER ► NEWS EVENTS ► MEMBER PORTAL CONTACT US

INTERVIEW: THE ART OF SELLING POETRY WITH

MONUMENT

DREAM NO ONE OF

Why I Was Late
Chelsea Pich

Email

Password

Remember me

LOG IN

[Forgot password](#)

RETRIEVING OR RESETTING YOUR PASSWORD

If your password is incorrect or if you have forgotten your password, click “Forgot password” on either log-in option. On the following screen, enter your email address.

The image shows two screenshots from the CIBA website. The left screenshot displays a login form with fields for 'Email' and 'Password', a 'Remember me' checkbox, a red 'LOG IN' button, and a 'Forgot password' link highlighted with a green box. Below the form are book covers, including one titled 'Why I Was Late' by Charlie Peck. The right screenshot shows the 'RESET PASSWORD' page. It features a search bar, the CIBA logo (Canadian Independent Booksellers Association), and a navigation menu with links: HOME, ABOUT US, JOIN US, FIND A BOOKSELLER, NEWS, EVENTS, MEMBER PORTAL. The main content area has a 'RESET PASSWORD' heading and a form with a 'Your email' field, an 'I'm not a robot' checkbox, a reCAPTCHA widget, and a red 'SUBMIT' button. A 'CONTACT US' link with the email 'info@cibabooks.ca' is located at the bottom right.

You will receive an email with a link to set a new password. If you're unsure which email address to enter or for help resetting your password, please email info@cibabooks.ca.

EDITING YOUR MEMBER PROFILE

The information that you input into your member profile is shared via the Member Portal directory as well as CIBA's public-facing member directory (less detailed). This information shared is completely within your control.

Once logged into your account, click the "view profile" button from the account icon in the top right corner of any page.



Once you are viewing your profile, you can select "Edit Profile" to make changes.



Make changes to your public- and member-facing profile by clicking on the “Profile” button, inputting or updating text, and clicking “Save.”

HOME ABOUT US ► JOIN US ► FIND A BOOKSELLER ► NEWS EVENTS ► MEMBER PORTAL ► CONTACT US

My profile

SAVE CANCEL

Profile Privacy Email subscriptions Donations

User ID 60117682 This field is generated automatically and cannot be changed

Organization Name CIBA

First name (organization contact) Kayla

Last name (organization contact) Calder

Email (organization contact) kayla.calder@cibabooks
Enter primary contact email

Taxation (organization) N/A (not Canada)
 AB
 BC
 MB
 NB
 NL
 NT

By clicking the “Privacy” button, you can adjust your privacy settings including what information is made available to the public and whether other members may contact you via the direct contact form.

HOME ABOUT US ► JOIN US ► FIND A BOOKSELLER ► NEWS EVENTS ► MEMBER PORTAL ► CONTACT US

My profile

SAVE CANCEL

Profile Privacy Email subscriptions Donations

Show profile to others

DETAILS TO SHOW

(in member directories, forum and blog posts)

	Anybody	Members	No access
Photo album	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Send message form	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Membership level	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
User ID	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Organization Name	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
First name (organization contact)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Last name (organization contact)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Email (organization contact)	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Taxation (organization)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Privacy Policy	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Address line 1 (Street)	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Address line 2	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Address (City/Town)	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Address (Province)	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Address (Country)	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Address (Postal code)	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Using the “Email Settings” button, you can opt in and out to various CIBA emails and receive summaries for the Bulletin Board and Bookseller Forum.

HOME ABOUT US ► JOIN US ► FIND A BOOKSELLER ► NEWS EVENTS ► MEMBER PORTAL ► CONTACT US

My profile

SAVE CANCEL

[Profile](#) [Privacy](#) **Email subscriptions** [Donations](#)

EMAILING PREFERENCES

I agree to receive emails from this organization according to my subscription settings

I do not wish to receive email blasts and event announcements from this organization.

SUBSCRIPTIONS

Subscribed Automatic event announcements. Receive advance announcements about upcoming events

Subscribed Mass emails from administrators, such as newsletters and other important notifications

FORUM SUBSCRIPTIONS

You can subscribe for updates in a particular forum or forum topic. Go to forum/topic page to subscribe.

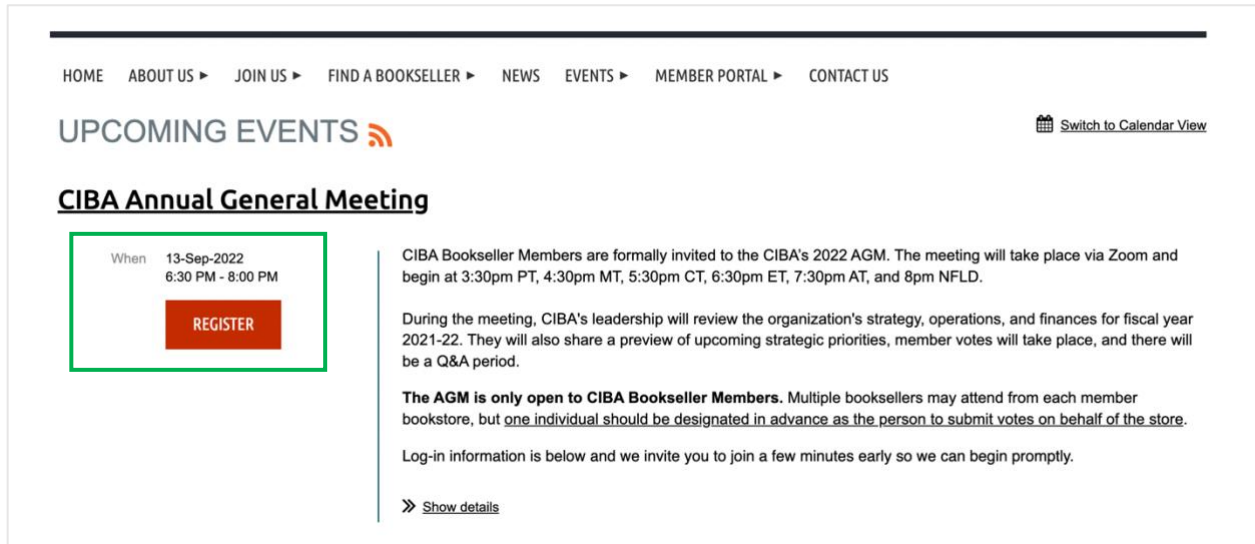
Daily Forum [Bookseller Forum](#)

Daily Forum [Bulletin Board](#)

REGISTERING FOR UPCOMING EVENTS

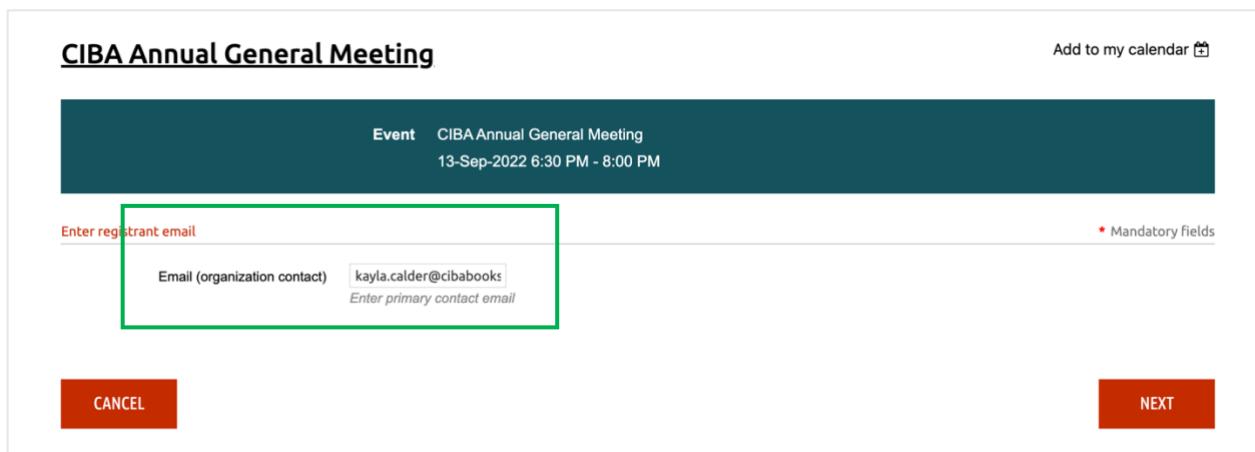
When registration for events is available, you may begin the process by clicking the “Register” button on the upcoming events page or from within the event description.

Please note: some events are only open to specific types of members (e.g., Bookseller Members, partner members).



The screenshot shows the 'UPCOMING EVENTS' section of the CIBA website. At the top, there is a navigation menu with links: HOME, ABOUT US, JOIN US, FIND A BOOKSELLER, NEWS, EVENTS, MEMBER PORTAL, and CONTACT US. Below the navigation, the page title is 'UPCOMING EVENTS' with a calendar icon and a link to 'Switch to Calendar View'. The main event is titled 'CIBA Annual General Meeting'. A box on the left contains the event date and time: 'When 13-Sep-2022 6:30 PM - 8:00 PM' and a red 'REGISTER' button. To the right of this box, there is a description of the event: 'CIBA Bookseller Members are formally invited to the CIBA's 2022 AGM. The meeting will take place via Zoom and begin at 3:30pm PT, 4:30pm MT, 5:30pm CT, 6:30pm ET, 7:30pm AT, and 8pm NFLD. During the meeting, CIBA's leadership will review the organization's strategy, operations, and finances for fiscal year 2021-22. They will also share a preview of upcoming strategic priorities, member votes will take place, and there will be a Q&A period. The AGM is only open to CIBA Bookseller Members. Multiple booksellers may attend from each member bookstore, but one individual should be designated in advance as the person to submit votes on behalf of the store. Log-in information is below and we invite you to join a few minutes early so we can begin promptly. >> Show details'.

The system will ask you to first input your email address. This is the email address at which you will receive confirmation emails. If you are logged into your CIBA account, it will automatically fill in the email address associated with your account.



The screenshot shows the registration form for the 'CIBA Annual General Meeting'. At the top, there is a navigation menu with links: HOME, ABOUT US, JOIN US, FIND A BOOKSELLER, NEWS, EVENTS, MEMBER PORTAL, and CONTACT US. Below the navigation, the page title is 'UPCOMING EVENTS' with a calendar icon and a link to 'Switch to Calendar View'. The main event is titled 'CIBA Annual General Meeting'. A box on the left contains the event date and time: 'When 13-Sep-2022 6:30 PM - 8:00 PM' and a red 'REGISTER' button. To the right of this box, there is a description of the event: 'CIBA Bookseller Members are formally invited to the CIBA's 2022 AGM. The meeting will take place via Zoom and begin at 3:30pm PT, 4:30pm MT, 5:30pm CT, 6:30pm ET, 7:30pm AT, and 8pm NFLD. During the meeting, CIBA's leadership will review the organization's strategy, operations, and finances for fiscal year 2021-22. They will also share a preview of upcoming strategic priorities, member votes will take place, and there will be a Q&A period. The AGM is only open to CIBA Bookseller Members. Multiple booksellers may attend from each member bookstore, but one individual should be designated in advance as the person to submit votes on behalf of the store. Log-in information is below and we invite you to join a few minutes early so we can begin promptly. >> Show details'. Below the description, there is a registration form. The form has a title 'CIBA Annual General Meeting' and a link 'Add to my calendar'. The form contains a dark blue box with the event name and date: 'Event CIBA Annual General Meeting 13-Sep-2022 6:30 PM - 8:00 PM'. Below this box, there is a red 'CANCEL' button and a red 'NEXT' button. The form also contains a text input field for 'Email (organization contact)' with the value 'kayla.calder@cibabooks' and a red asterisk indicating a mandatory field. The text 'Enter registrant email' is displayed above the input field, and 'Enter primary contact email' is displayed below the input field.

Thereafter, you will be asked to fill out additional registration information (name, location, etc.). Please fill out the information to the best of your knowledge and select the “Next” button at the bottom of the screen.

BOOKSELLERS ASSOCIATION

HOME ABOUT US ► JOIN US ► FIND A BOOKSELLER ► NEWS EVENTS ► MEMBER PORTAL ► CONTACT US

CIBA Annual General Meeting Add to my calendar 📅

Event CIBA Annual General Meeting
13-Sep-2022 6:30 PM - 8:00 PM

Registration type CIBA Team

Enter registration information • Mandatory fields

Organization Name

First name (organization contact)

Last name (organization contact)

Email (organization contact)
Enter primary contact email

*Taxation (organization) N/A (not Canada)

AB

BC

MB

NB

NL

NT

NS

NU

After that, you will be asked to confirm the details of your registration. Once you have reviewed the information, select the “Confirm” button.

BOOKSELLERS ASSOCIATION

HOME ABOUT US ► JOIN US ► FIND A BOOKSELLER ► NEWS EVENTS ► MEMBER PORTAL ► CONTACT US

CIBA Annual General Meeting Add to my calendar 📅

Review and confirm

Event CIBA Annual General Meeting
13-Sep-2022 6:30 PM - 8:00 PM

Registration type CIBA Team

CANCEL
BACK
CONFIRM

Registration information

Organization Name CIBA

First name (organization contact) Kayla

Last name (organization contact) Calder

Email (organization contact) kayla.calder@cibabooks.ca

Taxation (organization) ON

Privacy Policy I confirm I have read and accept the terms of the Privacy Policy.

Once your registration has gone through, a receipt/confirmation screen will appear on the browser. You will also receive a confirmation email to the email address provided.

CIBA Canadian Independent Booksellers Association

HOME ABOUT US ► JOIN US ► FIND A BOOKSELLER ► NEWS EVENTS ► MEMBER PORTAL ► CONTACT US

CIBA Annual General Meeting [Add to my calendar](#)

Event CIBA Annual General Meeting
13-Sep-2022 6:30 PM - 8:00 PM
Registration type CIBA Team

Event registration: Confirmation (Receipt)

✔ Thank you for your registration!
Your registration is complete.
Below are your registration details.

Event registration data

Organization Name CIBA
First name (organization contact) Kayla
Last name (organization contact) Calder
Email (organization contact) kayla.calder@cibabooks.ca
Taxation (organization) ON
Privacy Policy I confirm I have read and accept the terms of the Privacy Policy

[RETURN TO EVENT](#)

☐ ↻ ⋮ 1-4 of 4 < >

☑ Primary ☑ Promotions 👤 Social

☐ ☆ ⋮ Canadian Independen. Event registration confirmed for CIBA Annual General Meeting//13-Sep-2022 6:30 PM - Dear Ka... 2:35 PM

Thereafter, keep an eye on your inbox for email reminders and announcements containing pertinent information such as Zoom links and materials.

POSTING IN THE BOOKSELLER FORUM

This dedicated forum allows booksellers to crowdsource answers to business questions and discuss industry news with their peers. **This forum is only accessible to Bookseller Members (and the CIBA team).**

To create a forum post to which other Bookseller Members can reply, click the “Create Topic” button on the forum landing page.

The screenshot shows the CIBA Canadian Independent Booksellers Association forum landing page. At the top is the CIBA logo and navigation links: HOME, ABOUT US, JOIN US, FIND A BOOKSELLER, NEWS, EVENTS, MEMBER PORTAL, CONTACT US. The main heading is "BOOKSELLER FORUM". Below it is a paragraph explaining the forum's purpose and a "CREATE TOPIC" button highlighted with a red box. A "Subscribed (Unsubscribe)" link is also visible. A table lists forum topics with columns for "Topic", "Last message", and "Replies". The first topic is "Staying On Top of New Season Books" with a last message from Eleanor LeFave on 05-Sep-2022 at 11:05 AM and 2 replies.

Create a subject line for your post and ask your question or share your opinions in the body section. You can adjust the font and add images using the format toolbar at the top. When you are finished, click the “Create” button.

The screenshot shows the "CREATING NEW TOPIC" form. At the top, it says "CREATING NEW TOPIC" and "Mandatory Fields". The form includes fields for "Author" (Kayla Calder), "Subject" (highlighted with a red box), and "Body" (a rich text editor with a toolbar). A red box highlights the "CREATE" button. A "CANCEL" button and a "Subscribe to topic" checkbox are also visible. Annotations include "Adjust format and add images using the toolbar" pointing to the rich text editor toolbar and "Type your content here" pointing to the body text area.

You can also reply to your colleagues' posts in the forum. Scroll to the bottom of the post and click the "Reply" button and draft your reply using the tips above.

05-Sep-2022 11:05 AM

Reply # 12907113 on 12875059

[Eleanor LeFave](#)

These days we have fewer ARCs that we want, so we have to wait until we can get finished copies especially for the juvenile novels, and no-one seems to want to read on their phones. Normally we have our staff meeting in late September but because we have to have time to read the middle grade and YA titles, we will meet in late October.

We have our meeting on a Sunday morning, and I bring breakfast (croissants , jam, fresh fruit, yogurts and someone gets the coffee order. It's a roundtable set up.

We go over housekeeping things, then everyone takes their turn talking about their own stack of favourite books they have gathered from the inventory. It's a good way to call attention to books we all need to know about and refine the way we talk about them.

This is especially good for any newer staff to learn to present the essence of a book to a customer. Call it the elevator pitch, you want to show off the best, most interesting aspects of a book, in a few seconds. You can add more details if the customer shows interest. You aren't in a book club together - they may be double parked - also you need to value your own time on the floor.

Lastly, we ask staff to enter their name in their favourite titles' comments line in Bookmanager. Entered as their name + the letter F(for favourite)

i.e. EleanorF

We all pay attention to the 'effs, particularly Lizzie, our inventory manager, so she keeps the title in stock as best she can.

Eleanor LeFave
Mabel's Fables Bookstore
Toronto

[REPLY](#) [Back to top](#)

POSTING TO THE BULLETIN BOARD

Formerly the Professional Forum, the new Bulletin Board is the perfect place to share ideas, initiatives and opportunities with your peers, colleagues, and industry professionals. **All member types have access to this forum including publishers, NGOs, and the CIBA team.**

To create a forum post to which other Bookseller Members can reply, click the “Create Topic” button on the forum landing page.

The screenshot shows the Bulletin Board forum landing page. At the top is a navigation menu with links: HOME, ABOUT US, JOIN US, FIND A BOOKSELLER, NEWS, EVENTS, MEMBER PORTAL, and CONTACT US. Below the navigation is the heading "BULLETIN BOARD" in red. A paragraph of text explains that the forum is formerly the Professional Forum and is a place to share ideas and opportunities. It mentions that topics can include updates from CIBA, event invitations, and industry news. A link "get in touch" is provided for questions about posting. Below this is a "CREATE TOPIC" button, which is highlighted with a red box, and a "Subscribed (Unsubscribe)" link. To the right of the button is a pagination control showing page numbers 1 through 5. Below the button and link is a table with three columns: "Topic", "Last message", and "Replies". The table contains three rows of forum posts, each with a topic title, a date and time for the last message, and the name of the user who posted it.

Topic	Last message	Replies
Resource for Booksellers: Publisher & Distributor Return Policies	19-Apr-2022 9:33 AM Kayla Calder (Administrator)	—
UPWeek 2022: Bookseller Toolkit	24-Aug-2022 11:06 AM Kayla Calder (Administrator)	—
Event Invitation: Fall 2022 Indie Book Social	17-Aug-2022 9:54 AM Kayla Calder (Administrator)	—

Create a subject line for your post and ask your question or share your opinions in the body section. Adjust the font and add images using the toolbar. Click “Create” to post.

The screenshot shows the "CREATING NEW TOPIC" form. At the top is the same navigation menu as in the previous screenshot. Below the navigation is the heading "CREATING NEW TOPIC" and a "Mandatory Fields" indicator. The form has several fields: "Author" (pre-filled with "Kayla Calder"), "Subject" (with a red asterisk indicating it is mandatory), and "Body" (with a red asterisk). The "Body" field has a rich text editor toolbar with various icons for text formatting and image insertion. Below the "Body" field is an "Attachments" section with a "Choose files" button and a note: "You can upload up to 20 files. Each file should be less than 20 MB." At the bottom of the form are two buttons: "CREATE" (highlighted with a red box) and "CANCEL". To the right of the "CREATE" button is a checkbox for "Subscribe to topic" and a dropdown menu set to "Daily".

Adjust format and add images using the toolbar

Type your content here

You can also reply to your posts in the Bulletin Board – e.g., requesting more information about an event, sharing excitement for an initiative. Simply scroll to the bottom of the post and click the “Reply” button and draft your reply using the tips above.

[← Back to topics](#)

UPWEEK 2022: BOOKSELLER TOOLKIT

REPLY [Show latest replies on top](#) [Subscribe to topic](#)

24-Aug-2022 11:06 AM Message # [12894230](#) ⋮

[Kayla Calder](#) (Administrator)

Information provided to CIBA by University of Alberta Press:

University Press Week (UPWeek) is taking place from November 14-18, 2022. This annual celebration recognizes the impact that a global community of university presses has on readers. Every year, there is a new theme, events, featured UP work, tours, and more. The 2022 theme is “NextUP,” which highlights how university presses continue to evolve.

The UPWeek Task Force has created a [Bookseller Toolkit](#) for those who wish to participate in the celebration. It includes 11 ideas for booksellers, graphics, hashtags, and more.

We have also attached the provided one-pager here.

1 file ▾

[UPW Bookseller Toolkit 2022.pdf](#) (154.59 KB)

REPLY [Back to top](#)

SUBSCRIBING TO FORUMS

You can subscribe to the Bookseller Forum and/or the [Bulletin Board](#) to ensure you don't miss a post! When subscribed, you will receive a daily summary of any new posts shared in either forum.

To subscribe, visit the main forum page and select the "Subscribe to forum" button at the top.

BULLETIN BOARD

Formerly the Professional Forum, the new CIBA Bulletin Board is the perfect place to share ideas, initiatives and opportunities with your peers, colleagues, and industry professionals. Topics may include updates from CIBA and its partners, event invitations, external resources, industry news, and more. We encourage all member types to post to the Bulletin Board by clicking the "Create Topic" button below.

If you have a question about posting to the Bulletin Board, please [get in touch](#).

Be sure to subscribe using the button below to ensure you don't miss a post!

[CREATE TOPIC](#) [✉ Subscribe to forum](#) « < 1 2 3 4 5 > »

If you wish to unsubscribe, follow the same steps.

BOOKSELLER FORUM

Do you have a burning bookselling question? Need to crowdsource an answer from your peers? Want to discuss a new challenge affecting your business and others? The Bookseller Forum is the place to receive support from and participate in discussions with your fellow CIBA Bookseller Members. You can start the conversation by clicking the "Create Topic" button below.

Please note: This is a dedicated space for **independent booksellers only** – the page is not accessible to other member types in order to facilitate free-flowing conversation. If you have a question about posting to the Bookseller Forum, please [get in touch](#).

Subscribe to the forum so you never miss a chance to participate in the discussion.

[CREATE TOPIC](#) [✔ Subscribed \(Unsubscribe\)](#) « < 1 2 > »

WATCHING EVENT RECORDINGS

Unable to attend our live events? No problem! Members can access our event recordings in the Member Portal anytime for on-demand viewing.

While logged in, visit the Member Resources section of the portal. In the top right-hand box, you will find links to recordings for the most recent events.

The screenshot shows the CIBA website header with the logo and navigation menu. The 'MEMBER PORTAL' dropdown menu is open, highlighting 'MEMBER RESOURCES'. Below the menu, there are two main sections: 'BUSINESS RESOURCES' and 'EVENT RECORDINGS'. The 'EVENT RECORDINGS' section is highlighted with a green border and contains a list of recent event recordings with their dates.

CIBA Canadian Independent Booksellers Association

HOME ABOUT US ► JOIN US ► FIND A BOOKSELLER ► NEWS EVENTS ► **MEMBER PORTAL** ▼ CONTACT US

Member Portal

BOOKSELLER FORUM
BULLETIN BOARD
MEMBER RESOURCES
ADVOCACY & SUPPLIER RELATIONS
MEMBER DIRECTORY
BLOG

CIBA MEMBER RESOURCES

BUSINESS RESOURCES

A one-stop shop for bookstore business resources! Topics include:

- [Bookmanager](#)
- [Bookstore Events](#)
- [Consignment](#)
- [Consumer Trends](#)
- [COVID-19](#)
- [French Books](#)
- [Gifts and Sidelines](#)
- [Human Resources](#)
- [Marketing and Social Media](#)
- [Order, Replenishment, and Returns](#)
- [Stocking Your Shelves/Specialty Sections](#)
- [Support for Booksellers Grant – Resources](#)

And much more! [Access all your business resources here.](#)

EVENT RECORDINGS

- [Ask the Bookseller: Planning for a Successful Holiday Season](#) (August 23, 2022)
- [Using Consumer Insight Information to Do Better Business This Fall](#) (August 18, 2022)
- [Publisher Picks: Summer Picks from Independent Canadian Publishers – Part 2](#) (June 29, 2022)
- [Think Local: Independent Canadian Publishers and You](#) (June 21, 2022)
- [Publisher Picks: Summer Picks from Independent Canadian Publishers – Part 1](#) (June 9, 2022)
- [Publisher Picks: Summer Picks from Multinational Publishers](#) (June 6, 2022)

[More past events...](#)

Click on the link of the relevant event to view the recording. Please note: some recordings are locked to specific member types (e.g., Bookseller Members only).



Ask the Bookseller: Planning for a Successful Holiday Season



To see the full list of recordings organized chronologically, visit cibabooks.ca/EventRecordings.



CIBA Event Recordings

Click on an event to view the recording. If there are resources included, you will find links below the video.

June 29 2022

[Publisher Picks: Summer Picks from Independent Canadian Publishers \(PART 2\)](#)

June 22 2022

[Think Local - Independent Canadian Publishers and You](#)

June 9 2022

[Publisher Picks: Summer Picks from Independent Canadian Publishers \(PART 1\)](#)

To search a recording by topic as well as event materials (e.g., slide decks, spreadsheets), visit the [Business Resources](#) section of the portal.



CIBA MEMBER RESOURCES

BUSINESS RESOURCES

A one-stop shop for bookstore business resources! Topics include:

- [Bookmanager](#)
- [Bookstore Events](#)
- [Consignment](#)
- [Consumer Trends](#)
- [COVID-19](#)
- [French Books](#)
- [Gifts and Sidelines](#)
- [Human Resources](#)
- [Marketing and Social Media](#)
- [Order, Replenishment, and Returns](#)
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And much more! [Access all your business resources here.](#)

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[More past events...](#)



CIBA BUSINESS RESOURCES

Table of Contents:

- [Bookmanager](#)
- [Bookstore Events](#)
- [Children's Bookselling](#)
- [Consignment](#)
- [Consumer Trends](#)
- [COVID-19](#)
- [French Books](#)
- [General Bookselling](#)
- [Gift and Sidelines](#)
- [Holidays](#)
- [Human Resources](#)

French Books:

[French-language Books for Young People - Part 1: Curating Your Stock of Backlist Titles](#)

[French-language backlist \(list by M. B.-Drapeau\).xlsx](#)

[French-language backlist \(list by M. B.-Drapeau\).pdf](#)

[Interview: Bilingual Bookselling](#)

[French-language Books for Young People: Publisher Pitches \(session 1\) - May 17, 2022](#)

ACCESSING RESOURCES





The Member Resources section of the portal is your landing page for a treasure trove of resources. The page is broken up into four groups:

Business Resources – event recordings by topic, sample policies, book lists, and more

Event Recordings Archive – event recordings organized chronologically

Marketing Materials – general marketing assets and campaign-specific toolkits


Member Discounts & Supplier Relations – special offers and discounts as well as detailed supplier relations information (available to bookseller members only)

 <h3>BUSINESS RESOURCES</h3> <p>A one-stop shop for bookstore business resources! Topics include:</p> <ul style="list-style-type: none">• Bookmanager• Bookstore Events• Consignment• Consumer Trends• COVID-19• French Books• Gifts and Sidelines• Human Resources• Marketing and Social Media• Order Replenishment and Returns• Stocking Your Shelves/Specialty Sections• Support for Booksellers Grant – Resources <p>And much more! Access all your business resources here.</p>	 <h3>EVENT RECORDINGS</h3> <ul style="list-style-type: none">• Ask the Bookseller: Planning for a Successful Holiday Season (August 23, 2022)• Using Consumer Insight Information to Do Better Business This Fall (August 18, 2022)• Publisher Picks: Summer Picks from Independent Canadian Publishers – Part 2 (June 29, 2022)• Think Local: Independent Canadian Publishers and You (June 21, 2022)• Publisher Picks: Summer Picks from Independent Canadian Publishers – Part 1 (June 9, 2022)• Publisher Picks: Summer Picks from Multinational Publishers (June 6, 2022) <p>More past events...</p>
 <h3>MARKETING MATERIALS</h3> <ul style="list-style-type: none">• #IndieBookshopHaul Contest 2022 Resources• Member Certificates (2022)• "Shop Early" Resources for Booksellers• Indie Bookseller Logo Suite <p>More marketing materials...</p>	 <h3>MEMBER DISCOUNTS & SUPPLIER RELATIONS</h3> <p><small>Access restricted to Bookseller Members</small></p> <ul style="list-style-type: none">• Quill & Quire Subscription Discount• CFIB-CIBA Group Membership Overview• Ampersand Update re: UTP Freight Program• Scholastic Update re: Trade Retail Terms• Publisher & Distributor Returns Policies <p>More Supplier Relations updates...</p>

USING THE MEMBER DIRECTORY

This directory includes all Bookseller Members, Associates, Affiliates, and Supporters in good standing. The information provided in the profiles is based on what members provide (see “Editing Your Member Profile” on page 5).

In the directory as it stands, you can view the list of CIBA members (organized alphabetically by business name). You can also use the directory to search for specific members based on advanced criteria. To do so, click the “Advanced search...” button.



CIBA MEMBER DIRECTORY

This directory includes all CIBA Bookseller Members, Associates, and Affiliates in good standing. The information is based on what members provide to CIBA when they join. You can use this directory to review our member list or search specific businesses by city/town, province/territory, specialty, and more (using the advance search function).

Members can also use these profiles to contact one another directly by clicking on the “Send Message” button within a member profile. Please note: when using the contact service, the message will be sent to the recipient with the subject line will read “[Contact via cibabooks.ca]” prior to your unique subject line.

[Advanced search...](#)

Search: Found: **372** Show: ▾

Name	Organization	Membership
A Different Booklist	San Vicente, Miguel	Toronto ON
A Different Drummer Books	Elliot, Ian	Burlington ON
A Novel Spot Inc	Pietroski, Sarah	Toronto ON
Allison The Bookman	Vander Waal, Annette	North Bay ON
Alpine Book Peddlers	Lohnes, Heather	Canmore AB
Ampersand Inc.	Beckwith, Saffron	Toronto ON

Input your search criteria – such as province/territory, specialty, etc. – and click the “Search” button at the bottom of the page.



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[Clear values](#)

Organization Name

Email (organization contact)

Taxation (organization) N/A (not Canada)
 AB
 BC
 MB
 NB
 NL
 NT
 NS
 NU
 ON
 PE
 QC
 SK
 YT

Address (City/Town)

Address (Province) N/A (not Canada)
 AB
 BC
 MB
 NB
 NL
 NT
 NS
 NU
 ON
 PE
 QC
 SK
 YT

or [Go to simple search](#)

Click on a member to expand the details of their profile. If you wish to contact that member, click the "Send Message" button. Please note: some members may not allow direct contact via this Member Directory.

To adjust your own contact-via-directory settings, see "Editing Your Member Profile" on page 5.

[Back](#)

Member details

SEND MESSAGE

MEMBER PROFILE DETAILS

Organization Name	A Different Booklist
First name (organization contact)	Miguel
Last name (organization contact)	San Vicente
Taxation (organization)	ON
Bookstore name	A Different Booklist
Bookseller	Miguel San Vicente
Address line 1 (Street)	779 BATHURST ST
Address (City/Town)	Toronto
Address (Province)	ON
Address (Country)	Canada
Address (Postal code)	M5S0B7
Phone number	14165380889
Website address URL	www.adifferentbooklist.com
Bookselling category	Trade
Bookselling specialty	African, African- Canadian, Caribbean, Global South
Bookselling sidelines	Apparel Calendars Puzzles

Write your message in the body of the email and ensure the reply name and email address are accurate. Please note: when using the contact service, the message will read "[Contact via cibabooks.ca]" prior to your unique subject line.

SEND MESSAGE

* Mandatory fields

* Message subject

* Body

Reply name

Reply email

SEND

CANCEL

CONTACT US
info@cibabooks.ca